



## **COVID-19 Viewing Safety Guidelines – Occupied Properties**

### **Updated January 2021**

We advise you to read the Government advice regarding home moving during the coronavirus (COVID-19) outbreak published at <https://www.gov.uk/guidance/government-advice-on-home-moving-during-the-coronavirus-covid-19-outbreak#advice-to-the-public>

We have currently restricted the number of people present at viewings in order to follow social distancing guidelines.

We are not currently undertaking speculative viewings and will only make arrangements with applicants who have a genuine interest in buying or letting a property.

In addition, we kindly request the following measures in order to keep you, our staff, and other clients safe:

- 1. If you, or any member of your household are showing any symptoms or have been asked to self-isolate please inform us immediately and do not allow the viewing to go ahead**
2. Please open all windows and doors prior to the viewing taking place
3. If possible, please wait outside the property for the duration of the viewing. If this is not possible please remain at least 2 metres away from all other parties during the viewing
4. Everyone involved must wash their hands prior to the viewing and handwashing facilities should be made available. Agents will also have hand sanitiser for their own use
5. Once the viewing has finished, the homeowner should ensure surfaces such as door handles are cleaned

For accompanied viewings our staff will have PPE where necessary, although we will not supply PPE to applicants or any other third parties

Applicants will have been issued with their own safety guidelines and have been asked to confirm their agreement to these prior to the viewing going ahead

We will not be handing out printed property particulars at viewings